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### ***XIII Annual Assembly of Red GEALC***

Buenos Aires, September 30th, 2019

## **2020 WORK PLAN**

### 1) Background

In accordance with its by-laws, approved during the III Meeting of Ministers of Electronic Government and the VIII Meeting of Red Gealc, held in Cartagena, Colombia, on December 3rd and 4th, 2014, the Executive Committee must prepare, jointly with the Technical Secretariat, the Annual Work Plan and submit it for the approval of the Annual Assembly.

This Plan for the year 2020 was prepared by the 2019 Executive Committee, composed by Bahamas, Chile, Ecuador, El Salvador, Paraguay, Peru, Uruguay and Dominican Republic (president), with the support of the OAS in its capacity as Technical Secretariat and the IDB in its capacity as promoting organization.

### 2) Purpose

The Annual Work Plan is the tool that sets an order to the actions oriented towards the achievement of Red GEALC's goal of "promoting and maintaining an environment for discussion, mutual knowledge, horizontal technical cooperation, training and exchange of experiences among the region electronic government agencies and organizations, for the purpose of contributing to strengthening e-Government practices, as well as building relationships among governments, organizations of society, and international organizations".

### 3) Areas of work

#### **3.1) Cross-border services**

Objective: Capacity building and supporting the implementation of cross-border electronic signature and digital services, to accelerate its adoption regionally, strengthening reliable and safe electronic transactions to boost digital economy and digital government in a framework of integration based on the collaborative model defined as a regional public good by Red GEALC member countries.

#### 1st. Semester Activities

##### 3.1.1) Regional Workshop

*Product:* Fundamentals to document the state of affairs of the countries in terms of cross-border interoperability (safe information exchange) within the framework of IDB's RPG project

“Program for the strengthening of cross-border electronic transactions in Latin America and the Caribbean”.

*Participants:* 15 countries in the project.

*Venue:* To be defined.

*Resources:* IDB’s RPG funds.

## 2nd. Semester Activities

3.1.2) On-site workshop to create the roadmaps towards the harmonization of a cross-border digital signature.

*Product:* Report.

*Participants:* 5 countries in the project.

*Venue:* To be defined.

*Resources:* IDB’s RPG funds.

## Annual Activities

3.1.3) Three horizontal cooperation exchanges.

*Product:* Report.

*Venue:* To be defined.

*Resources:* IDB’s RPG funds.

3.1.4) Three on-site workshops to harmonize cross-border interoperability (safe information exchange).

*Product:* Report.

*Participants:* 5 countries per project in each workshop.

*Venue:* To be defined.

*Resources:* IDB’s RPG funds.

3.1.5) Study of security policies and technical requirements, gap analysis, and recommendations for cross-border interoperability (safe formation exchange).

*Product:* Document.

*Venue:* Virtual exchanges.

*Resources:* IDB’s RPG funds.

3.1.6) Feed the space on this focal point at Red Gealc web.

*Product:* Space at the website.

*Venue:* Virtual.

*Resources:* IDB’s RPG funds.

## 3.2) Open Data

*Objective:* To intensify efforts towards the creation and consolidation of open data, as well as data regional openness policies and initiatives.

## Annual Activities

3.2.1) Guide on privacy

*Product:* Document.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

3.2.2) Guide on national policies.

*Product:* Document.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

3.2.3) To implement an Open Data GobCamp within the framework of ABRELATAM and CONDATOS regional conferences.

*Product:* GobCamp.

*Venue:* Costa Rica.

*Resources:* Work group time.

3.2.3) Semimonthly meetings of the workgroup.

*Product:* Report.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

### **3.3) Knowledge Management**

**Objective:** To contribute to the creation of useful inputs for the preparation and implementation of digital policies in the countries of the region.

#### **1st. Semester Activities**

3.3.1) To set the requirements for ExcelGov 2020 Awards

*Product:* Requirements.

*Venue:* Virtual exchanges.

*Resources:* IDB Consultant.

3.3.2) To spread and invite to the ExcelGov 2020 Awards.

*Product:* Report.

*Venue:* Virtual exchanges.

*Resources:* IDB Consultant.

#### **2nd. Semester Activities**

3.3.3) To prepare the catalogue of ExcelGOV 2020 Awards.

*Product:* Catalogue.

*Venue:* Virtual exchanges.

*Resources:* IDB Consultant.

3.3.4) To create the voting tool for the ExcelGOV 2020 Awards.

*Product:* Tool.

*Venue:* Virtual exchanges.

*Resources:* Red Gealc member countries time and IDB consultant cooperation.

### **3.4) Digital Government Measurement**

**Objective:** To become the support for the research activities carried out within the framework of Red Gealc in agreement with its promoting organizations .

## Annual Activities

3.4.1) Support regional studies, especially those related to public purchases of technology.

*Product:* Report.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

### **3.5) Innovation in the public sector**

**Objective:** To progress in the exchange of good practices to enhance innovation policies in the public sector of the region.

## Annual Activities

3.5.1) Definition government innovation indicators

*Product:* List of indicators.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

3.5.2) *Creation of Innovation methodologies applied to Digital Government*

*Product:* Research

*Venue:* Virtual exchanges.

*Resources:* Work group time.

3.5.3) Semimonthly meetings of the workgroup.

*Product:* Report.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

### **3.6) Emerging Technologies**

**Objective:** To identify emerging technologies and make progress in learning about them to support the digital transformation in the region.

## Annual Activities

3.6.1) Regional AI-ckathon.

*Product:* Report.

*Venue:* Virtual exchanges.

*Resources:* IDB's RPG.

3.6.2) Seminar on Blockchain and its potential uses associated with e-signature and cross-border digital services.

*Product:* Report.

*Venue:* To be defined.

*Resources:* IDB's RPG.

3.6.3) Semimonthly meetings of the workgroup.

*Product:* Report.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

### **3.7) Public Software**

**Objective:** To make progress on the co-creation and adaptation of public software based on the collaborative model defined as a regional public good by Red GEALC member countries.

#### Annual Activities

3.7.1) To update the regional platform.

*Product:* Report.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

3.7.2) Semimonthly meetings of the workgroup.

*Product:* Report.

*Venue:* Virtual exchanges.

*Resources:* Work group time.

### **3.8) Communication**

**Objective:** To disseminate progress made in the region regarding digital government within Red Gealc.

#### Annual Activities

3.8.1) Update of Red Gealc website contents and social networks.

*Product:* Report.

*Venue:* Venue: Virtual.

*Resources:* IDB.

3.8.2) To strengthen the position of Red Gealc and articulate it with other mechanisms.

*Product:* Report.

*Venue:* Virtual.

*Resources:* Executive Committee work time.

### **3.9) Red Gealc Annual Meeting and Meeting of Ministers**

**Objective:** Annual meeting of regional authorities and biennial meeting of ICT ministers.

#### 1st. Semester Activities

3.9.1) Meeting Action Plan.

*Product:* Report.

*Venue:* Virtual.

*Resources:* Executive Committee work time.

#### 2nd. Semester Activities

3.9.2) Meeting documents.

*Product:* 2020 Report, 2021 Work Plan, Declaration of Lima.

*Venue:* Virtual.

*Resources:* Executive Committee work time.

3.9.3) Election of authorities and document approval.

*Product:* Report.

*Venue:* Peru.

*Resources:* Red Gealc member countries work time.