

XI Annual Meeting of the Network of e-Government Leaders of Latin America and the Caribbean, Red GEALC

Santo Domingo, November 29 and 30, 2017

2018 ANNUAL WORK PLAN

I. BACKGROUND

Pursuant to the bylaws, approved during the III Meeting of Ministers of Electronic Government and the VIII Meeting of Red GEALC, held in Cartagena de Indias, Colombia, on December 3rd and 4th, 2014, the Executive Committee must prepare the Annual Work Plan to be submitted to the Annual Meeting for approval.

The Executive Committee, consisting of Argentina, Chile, Panama, Peru, the Dominican Republic, Uruguay and Mexico (chair country), the IDB and the OAS (Technical Secretariat), prepared a proposal for the 2018 Annual Work Plan which was refined and approved by the Annual Meeting during the XI Annual Meeting of Red GEALC, in Santo Domingo on November 30th, 2017.

II. PURPOSE

The Annual Work Plan is the tool that organizes the actions geared toward fulfilling the objective of Red GEALC, to “promote and maintain environments for discussion, mutual knowledge, horizontal technical cooperation, training and the exchange of experiences, among electronic government agencies or bodies of the region for the purpose of contributing to strengthening e-Government practices, as well as building relationships between governments and organizations of society, and international organizations”.

III. AREAS OF WORK

1. PUBLIC SOFTWARE					
Objective: To make progress in the co-creation and customization of public software based on the collaborative model defined as a regional public good by the countries of Red GEALC.					
Activity		Product	Resources	Lead	Date
1.1	7 th regional workshop	Report	Countries	WG	I Half
1.2	Cooperation exchanges	Report	Countries	WG	I Half
1.3	Adaptation of the SINMA software and its LAT evolution	Solution	Countries	WG	II Half
1.4	Adaptation of the digital signature software and its LAT evolution	Solution	Countries	WG	II Half
1.5	Public software content in the website and social networks of Red GEALC	Report	IADB	WG	I-II Half
1.6	Update of the regional platform	Report	IADB	WG	I-II Half

Incorporating into the discussion process of the working group the recommendations arising from the 11th RedGealc Meeting: articulation with the IDB open software initiative; solution for migration in sub regional mechanisms (e.g. SICA, MERCOSUR); administrative management solution; mobile apps; municipal solutions in the cloud; collaborative solutions for informal professionals and for people with disabilities.

2. OPEN DATA					
Objective: To intensify efforts toward the generation and consolidation of open data, as well as regional data openness policies and initiatives.					
Activity		Product	Resources	Lead	Date
2.1	Regional metadata profile	Guide	Countries	AR	I Half
2.2	Implementation of the maturity model	Reports	Countries	WG	I Half
2.3	agenda2030.mx.b code adopted by interested countries	Reports	Countries	MX	II Half
2.4	Repository of best practices on data ventures	Section on Redgealc website	Countries	CO	II Half
2.5	Guide on privacy in open data policies	Guide	ILDA	OEA	II Half
2.6	Regional sets	2 sets	Countries	CR	II Half
2.7	Evaluative model of the OD Charter	Report	Countries	CR	II Half
2.8	Guide for national policy	Guide	Countries	WG	II Half

Incorporating into the discussion process of the working group the recommendations arising from the 11th RedGealc Meeting: integrated solution of national portals (the Spanish solution is available to be shared); business intelligence solution using open data; sets on open contracting (to work with RICG) and anti-corruption; section on recommended tools for publishing data; manual on open data for "non-ICT" people.

3. KNOWLEDGE MANAGEMENT					
Objective: To contribute to the generation of input that is useful for the formulation and implementation of digital policies in the countries of the region.					
Activity		Product	Resources	Lead	Date
3.1	Rules and announcement of the 2018 excelGOV Awards	Report	IADB	IADB	I Half
3.2	Facilitating inputs for a study on: State of situation on eGovt in the region	Study	IADB	IADB	I Half
3.3	Facilitating inputs for a study on: ICT procurement	Study	IADB	IADB	II Half
3.4	Facilitating inputs for a study on: m-government	Study	IADB	IADB	II Half
3.5	Facilitating inputs for a study on: e-ID	Study	IADB	IADB	II Half
3.6	Facilitating inputs for a study on: quality in the delivery of services	Study	IADB	IADB	II Half

4. MEASURING THE DIGITAL GOVERNMENT

Objective: To apply a shared digital government measurement framework, in line with international good practices.

Activity		Product	Resources	Lead	Date
4.1	Schedule and questionnaire for the collection of indicators	Questionnaire	Countries	WG	I Half
4.2	Collection of 2017 indicators	Report	Countries	WG	I Half
4.3	Section about the region in figures	Section on Redgealc website	Countries	WG	I Half
4.4	Identification of indicators to be add to the shared set	Report	Countries	WG	II Half
4.5	Coordination of the studies of the area of work 3	Report	Countries	WG	I-II Half

Incorporating into the discussion process of the working group the recommendations arising from the 11th RedGealc Meeting: nourish the common set with indicators resulting from the study of the status of the situation carried out with the IDB; generate recommendations for the measurement of the economic impact and public value, the measurement of public-sector innovation in the public sector, and the impact of open data (to work with the Open data group).

5. PUBLIC-SECTOR INNOVATION

Objective: To continue sharing good practices in order to expand innovation policies in the public sector in the region.

Activity		Product	Resources	Lead	Date
5.1	Survey of officials responsible for innovation, and of those countries interested in being part of the group	Report	Countries	WG	I Half
5.2	Identification of topics of common interest for carrying out the activities of the group	Report	Countries	WG	I Half
5.3	Repository of methodologies and best practices	Section on Redgealc website	Countries	WG	II Half
5.4	Round table about innovation at the 2018 Ministerial meeting	Report	Countries	WG	II Half

6. EMERGING TECHNOLOGIES

Objective: To identify emerging technologies and build knowledge about them in order to support the digital transformation in the region.

Activity		Product	Resources	Lead	Date
6.1	Identification of topics of common interest	Report	Countries	WG	I Half
6.2	Identification of official responsible for those topics	Report	Countries	WG	I Half
6.3	Repository of best practices	Section on Redgealc website	Countries	WG	II Half
6.4	Discussion about this area at the 2018 Ministerial meeting	Report	Countries	WG	II Half

Incorporating into the discussion process of the working group the recommendations arising from the 11th RedGealc: blockchain and its application for government services and smart contracts; sovereign identity; e-ID.

7. SPACE DATA INFRASTRUCTURE

7.1. To analyze the creation of a working group on the subject and / or the articulation with the Inter-American Cadastre Network, to advance in products such as interoperability architecture, standards and public software solutions for visualizations.

8. COMMUNICATION

Objective: To disseminate the progress made in the region on digital government around Red Gealc.

Activity		Product	Resources	Lead	Date
8.1	Migration of contents and launch of the new website	Website	Countries and IADB	WG	I Half
8.2	Reformulation of the newsletter (design and contents)	New newsletter	Countries and IADB	WG	I Half
8.3	New newsletter	3 editions	Countries and IADB	WG	II Half
8.4	Update of contents in the website and social networks of Red GEALC	Report	IADB	WG	II Half
8.5	Strengthen the positioning of the Network and coordinating with other mechanisms	Report	Countries	OEA	I-II Half
8.6	Fostering an instance of collaboration between Redgealc and the European network (ISA ²)	Report	Countries	OEA	I Half

Incorporating into the discussion process of the working group the recommendations arising from the 11th RedGealc: How to communicate the digital government; communication of the Network focused on the end user (e.g. stories of change).

9. REDGEALC ANNUAL AND MINISTERIAL MEETING

Objective: To hold the annual meeting of the authorities of the region.

Activity		Product	Resources	Lead
9.1	Action plan of the meeting	Plan	Executive Committee	I Half
9.2	Documents of the meeting (2018 Report, 2109 Plan, Declaration, catalogue of awards)	Draft documents	Executive Committee	II Half
9.3	Election of authorities and approval of documents	Documents approved	Executive Committee	II Half