

XVII GEALC Network Annual Assembly
November 21, 2023
2023 WORK PLAN Report

1. Background

In accordance with the bylaws approved during the III Electronic Government Ministerial Meeting and VIII Meeting of GEALC Network held in Cartagena de Indias, Colombia, on December 3 and 4, 2014, the Executive Committee must prepare the Annual Work Plan and submit it for approval at the Annual Assembly.

The 2022 Executive Committee, consisting of Bolivia, Brazil, Dominica, Ecuador, El Salvador, Guatemala, Paraguay and Trinidad & Tobago (under the presidency of Ecuador), supported by the OAS in the role of Technical Secretariat, the IDB as promoting body, and the Manager of the Network, executed the 2023 Work Plan approved at the XVI Annual Assembly of GEALC Network (Lima, Peru, November 11, 2022).

The 2023 Executive Committee, consisting of Bolivia, Brazil, Dominica, Guatemala, Peru, Dominican Republic, Suriname and Uruguay (under the presidency of Peru), supported by the OAS in the role of Technical Secretariat, the IDB as the promoting body, and the Manager of the Network, presents this execution report.

2) Purpose

The Annual Work Plan is the tool that organizes actions in the pursuit of the objective of GEALC Network, to “promote and maintain spaces for reflection, mutual understanding, horizontal technical cooperation, training and exchange of experiences, among electronic government agencies or bodies of the region, with the purpose to strengthen electronic government practices, as well as to build bonds between governments, society organizations and international organizations.”¹.

¹Source: Red GEALC Bylaws: <https://www.redGEALC.org/sobre-red-GEALC/estatutos/>

3) Work areas

3.1) Cross-border services

Objective: To generate capacity and support the implementation of cross-border electronic signature and cross-border digital services in order to accelerate adoption in the region, strengthening reliable and safe electronic transactions in an effort to promote digital economies and governments in the context of integration.

3.1.1) Regional cross-border digital signature webinar.

Location: Brasilia.

Date: September 19.

Executed ².

3.1.2) Regional cross-border interoperability webinar.

Location: Virtual.

Date: 2nd. semester.

To be held on November 20 ³.

3.1.3) Update of the list of trusted lists of cross-border digital signature.

Location: Florianopolis, Brazil.

Date: April 18.

Executed ⁴.

3.1.4) Update of the regional document on cross-border digital services.

Location: Virtual meetings.

Date: Annual.

Executed ⁵.

3.1.5) Cross-border interoperability working group meetings.

Location: Virtual.

Date: 4 a year.

² <https://www.redGEALC.org/contenido-general/noticias/se-realizara-encuentro-de-consolidacion-de-la-firma-digital-transfronteriza-en-paises-del-mercosur/>

³ https://www.redGEALC.org/site/assets/files/16337/agenda_track_transfronterizo_red_GEALC_2023.pdf

⁴ <https://www.redGEALC.org/contenido-general/noticias/taller-posdata-lista-de-listas-mercosur/>

⁵ https://www.redGEALC.org/site/assets/files/16343/actualizacion_de_los_documentos_de_consenso_del_programa_para_el_fortalecer_de_las_transacciones_electronicas_transfr.pdf

Executed (May ⁶, June ⁷, July ⁸, August ⁹, September ¹⁰, October ¹¹).

3.1.6) Meetings of the cross-border digital signature working group.

Location: Virtual.

Date: 4 a year.

Executed (May ¹², June ¹³, July ¹⁴, August ¹⁵, September ¹⁶, October ¹⁷).

3.1.7) Enhance the space for this thematic axis on the website of GEALC Network.

Location: Virtual.

Date: Annual.

Executed ¹⁸.

3.2) Open data

Objective: To redouble efforts to develop and strengthen open data, as well as regional open data policies and initiatives.

3.2.1) Regional webinar on the subject.

Location: Virtual.

Date: 1st semester.

⁶ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-mayo-de-los-grupos-de-trabajo/>

⁷ <https://www.redGEALC.org/contenido-general/noticias/se-realizaron-las-reuniones-de-junio-de-los-grupos-de-trabajo-de-red-GEALC/>

⁸ <https://www.redGEALC.org/contenido-general/noticias/reunion-de-julio-del-grupo-de-trabajo-en-firma-digital-e-interoperabilidad/>

⁹ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-los-grupos-de-trabajo-de-agosto-de-2023/>

¹⁰ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-setiembre-2023-de-los-grupos-de-trabajo/>

¹¹ <https://www.redGEALC.org/contenido-general/noticias/grupos-tematicos-de-firma-digital-y-de-ciberseguro-elaboran-agenda-de-sus-tracks-tematicos/>

¹² <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-mayo-de-los-grupos-de-trabajo/>

¹³ <https://www.redGEALC.org/contenido-general/noticias/se-realizaron-las-reuniones-de-junio-de-los-grupos-de-trabajo-de-red-GEALC/>

¹⁴ <https://www.redGEALC.org/contenido-general/noticias/reunion-de-julio-del-grupo-de-trabajo-en-firma-digital-e-interoperabilidad/>

¹⁵ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-los-grupos-de-trabajo-de-agosto-de-2023/>

¹⁶ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-setiembre-2023-de-los-grupos-de-trabajo/>

¹⁷ <https://www.redGEALC.org/contenido-general/noticias/grupos-tematicos-de-firma-digital-y-de-ciberseguro-elaboran-agenda-de-sus-tracks-tematicos/>

¹⁸ <https://www.redGEALC.org/lineas-de-trabajo/servicios-transfronterizos/>

Executed through decentralized activities for the International Day on Open Data at the request of the Technical Secretariat (OAS)¹⁹, complemented with our participation in the IDB ²⁰webinar .

3.2.2) Regional webinar on the subject.

Location: Virtual

Date: 2nd semester.

To be held on November 20.

3.2.3) Regional document.

Date: 2nd. semester.

Location: Virtual exchanges.

Carried out through a concept note for the new Data Governance and Artificial Intelligence ²¹ad-hoc group.

3.2.4) Regional GobCamp.

Date: 2nd. semester.

Place: Montevideo, Uruguay.

Executed, October 31 ²².

3.2.5) Working group meetings.

Date: 4 a year.

Location: Virtual meetings.

Executed ²³, including the creation and launching of work by the Data Governance and Artificial Intelligence ²⁴ad-hoc group .

3.3) Cybersecurity

Objective: To contribute with the development of useful inputs to create and implement cybersecurity policies in the countries of the region.

3.3.1) Regional webinar on the subject.

Location: Virtual.

¹⁹ <https://www.redGEALC.org/contenido-general/noticias/dia-internacional-de-los-datos-abiertos-edicion-2023/>

²⁰ <https://www.redGEALC.org/contenido-general/noticias/presentacion-de-guia-para-la-preparacion-de-estrategias-de-datos/>

²¹ https://www.redGEALC.org/site/assets/files/16345/grupo_de_trabajo_ad-hoc_concept_f_publica.pdf

²² <https://www.redGEALC.org/contenido-general/noticias/ya-esta-disponible-el-web-de-abrelatam-y-condatos-2023/>

²³ <https://www.redGEALC.org/contenido-general/noticias/realizada-reunion-de-julio-del-grupo-de-trabajo-en-datos/>

²⁴ <https://www.redGEALC.org/contenido-general/noticias/comenzo-a-Funar-grupo-de-trabajo-regional-de-gobernanza-de-datos-e-inteligencia-artificial/>

Date: July 27.
Executed ²⁵.

3.3.2) Regional webinar on the subject.

Location: Virtual

Date: 2nd. semester.

To be held on November 20 ²⁶.

3.3.3) Regional document.

Date: 2nd. semester.

Status: it was decided that the region would use as reference the existing documents by the promoting agencies of GEALC Network, such as the OAS Practical Guide for CSIRT, which are disseminated on GEALC Network channels ²⁷.

3.3.4) Working group meetings.

Date: Quarterly (4 a year).

Executed (April ²⁸, May ²⁹, June ³⁰, October ³¹)

3.3.5) Enhance the space for this thematic axis on the website of GEALC Network.

Location: Virtual.

Date: Annual.

Executed ³².

3.4) Digital government measurement

Objective: To provide support for research carried out within the framework of GEALC Network in accordance with its promoting organizations.

3.4.1) Support regional studies on digital government public policies.

Location: Virtual meetings.

²⁵ <https://www.redGEALC.org/contenido-general/noticias/webinar-regional-de-ciberseguro-27/>

²⁶ https://www.redGEALC.org/site/assets/files/16337/agenda_track_ciberseguro_red_GEALC_2023.pdf

²⁷ <https://www.redGEALC.org/contenido-general/noticias/disponible-la-guia-practica-de-oca-para-csirts-un-modelo-de-negocio-sustentable/>

²⁸ <https://www.redGEALC.org/contenido-general/noticias/reunion-de-abril-de-2023-del-grupo-de-trabajo-en-ciberseguro/>

²⁹ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-mayo-de-los-grupos-de-trabajo/>

³⁰ <https://www.redGEALC.org/contenido-general/noticias/se-realizaron-las-reuniones-de-junio-de-los-grupos-de-trabajo-de-red-GEALC/>

³¹ <https://www.redGEALC.org/contenido-general/noticias/grupo-de-trabajo-en-cibersegura-define-agenda-del-track-tematico-de-noviembre/>

³² <https://www.redGEALC.org/lineas-de-trabajo/cibersecurity/>

Executed: the IDB-OECD digital government study presented at the Annual Meeting in November 2022 was strongly supported.

3.4.2) Working group meetings.

Location: Virtual meetings.

Date: Quarterly.

The topic was addressed cross-sectionally in the other working groups, especially in the public software one.

3.5) Public sector innovation

Objective: To enhance the exchange of good practices to strengthen innovation policies in the public sector of the region.

3.5.1) The regional public innovation webinar focused on digital inclusion and gender issues, to promote regional cooperation on the matter.

Location: Virtual

Date: July 19.

Executed ³³.

3.5.2) Second regional public innovation webinar.

Location: Virtual

Date: 2nd semester.

To be held on November 20.

3.5.3) Working group meetings³⁴

Date: 4 a year.

Location: Virtual meetings.

Executed (March ³⁵, May ³⁶, June ³⁷, August ³⁸, September ³⁹).

3.5.4) Enhance the space for this thematic axis on the website of GEALC Network.

Location: Virtual.

³³ <https://www.redGEALC.org/contenido-general/noticias/los-webinar-tematicos-seran-en-julio/>

³⁴ The meetings of the Innovation and Emerging Technologies working groups (3.6.4) will be held jointly, by consensus in the two groups.

³⁵ <https://www.redGEALC.org/contenido-general/noticias/reunion-de-marzo-de-grupos-de-trabajo-de-innovacion-y-tecnologias-emergentes/>

³⁶ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-mayo-de-los-grupos-de-trabajo/>

³⁷ <https://www.redGEALC.org/contenido-general/noticias/se-realizaron-las-reuniones-de-junio-de-los-grupos-de-trabajo-de-red-GEALC/>

³⁸ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-los-grupos-de-trabajo-de-agosto-de-2023/>

³⁹ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-setiembre-2023-de-los-grupos-de-trabajo/>

Date: Annual.
Executed ⁴⁰.

3.6) Emerging technologies

Objective: To identify emerging technologies and develop insights to support digital transformation in the region.

3.6.1) The regional webinar on emerging technologies of the 1st semester was held in person and focused on Caribbean countries.

Location: Kingston, Jamaica.

Date: February 15.

Executed ⁴¹.

3.6.2) Second regional webinar on emerging technologies.

Location: Virtual

Date: 2nd semester.

To be held on November 20.

3.6.3) Regional document update.

Date: Annual.

Location: Virtual meetings.

In progress.

3.6.4) Working group meetings.

Date: Quarterly (4 a year).

Location: Virtual meetings.

Executed (March ⁴², May ⁴³, June ⁴⁴, August ⁴⁵, September ⁴⁶).

3.6.5) Enhance the space for this thematic axis on the website of GEALC Network.

Location: Virtual.

Date: Annual.

⁴⁰ <https://www.redGEALC.org/lineas-de-trabajo/innovacion/>

⁴¹ <https://www.redGEALC.org/contenido-general/noticias/taller-en-jamaica/>

⁴² <https://www.redGEALC.org/contenido-general/noticias/reunion-de-marzo-de-grupos-de-trabajo-de-innovacion-y-tecnologias-emergentes/>

⁴³ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-mayo-de-los-grupos-de-trabajo/>

⁴⁴ <https://www.redGEALC.org/contenido-general/noticias/se-realizaron-las-reuniones-de-junio-de-los-grupos-de-trabajo-de-red-GEALC/>

⁴⁵ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-los-grupos-de-trabajo-de-agosto-de-2023/>

⁴⁶ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-setiembre-2023-de-los-grupos-de-trabajo/>

Executed ⁴⁷.

3.7) Public software

Objective: Advance in the co-creation and adaptation of public software based on the collaborative model defined by the countries of GEALC Network as a regional public good.

3.7.1) Regional public software webinar.

Location: Virtual

Date: July 20.

Executed ⁴⁸.

3.7.2) Second regional public software webinar.

Location: Virtual

Date: 2nd semester.

To be held on November 20.

3.7.3) Working group meetings.

Date: Quarterly (4 a year).

Location: Virtual meetings.

Executed (May ⁴⁹, June ⁵⁰, August ⁵¹, September ⁵²).

3.7.4) Enhance the space for this thematic axis on the website of GEALC Network.

Location: Virtual.

Date: Annual.

Executed ⁵³.

3.8) Cross-sectional

Objective: Disseminate throughout GEALC Network the region's progress on digital government and mainstream working groups actions.

⁴⁷ <https://www.redGEALC.org/lineas-de-trabajo/tecnologias-emergentes/>

⁴⁸ <https://www.redGEALC.org/contenido-general/noticias/los-webinar-tematicos-seran-en-julio/>

⁴⁹ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-mayo-de-los-grupos-de-trabajo/>

⁵⁰ <https://www.redGEALC.org/contenido-general/noticias/se-realizaron-las-reuniones-de-junio-de-los-grupos-de-trabajo-de-red-GEALC/>

⁵¹ <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-los-grupos-de-trabajo-de-agosto-de-2023/>

⁵² <https://www.redGEALC.org/contenido-general/noticias/reuniones-de-setiembre-2023-de-los-grupos-de-trabajo/>

⁵³ <https://www.redGEALC.org/lineas-de-trabajo/software-publico/>

3.8.1) Update content on GEALC Network's website and social media.

Date: Annual.

Location: Virtual.

Ongoing ⁵⁴.

3.8.2) Strengthen the Network's position and coordination with other mechanisms.

Date: Annual.

It was executed with special attention from the Technical Secretariat, highlighting, for example, the presence of GEALC Network in the Resolution on Open, Digital, Inclusive and Transparent Government, which is part of the projects included in the Resolution for Strengthening Democracy AG/RES. 3004 (LIII-O/23) approved by the Ministers and High Level Foreign Affairs Authorities of the OAS Member States during the 53rd General Assembly of the Organization of American States (OAS), held on Friday, June 23, 2023 in Washington, ⁵⁵D.C.

3.8.3) Cross-sectional webinar of the working groups.

Date: 2nd. semester.

Location: Virtual.

To be held in December.

3.8.4) 20 years of GEALC Network Material.

Date: 2nd. semester.

Location: Virtual.

In progress.

3.9) GEALC Network Annual meeting

Objective: Meeting of the highest level authorities of the region.

3.9.1) Action Plan for the XVII Annual Meeting.

Location: Virtual

In progress.

3.9.2) Meeting documents.

Location: Virtual

In progress.

3.9.3) Hold the meeting and approve documents.

Place: Santiago de Chile.

⁵⁴ www.redGEALC.org

⁵⁵ <https://www.redGEALC.org/contenido-general/noticias/la-oca-aprove-atrabajos-regionales-para-el-fortalecimiento-del-gobierno-abierto-digital-inclusivo-y-transparente/>

To be held from November 20 to 22.

3.10) Annex

Some activities not foreseen in the original Work Plan document.

January: Argentina-Uruguay Horizontal Cooperation Exchange on Cross-Border Digital Services ⁵⁶.

February: Cross-border Digital Authentication Pilot Project⁵⁷.

February: Panama-Trinidad & Tobago Horizontal Cooperation Exchange ⁵⁸on cross-border digital services.

March: Mexico-Uruguay Horizontal Cooperation Exchange on data protection ⁵⁹.

March: Technical mission to Korea by the winners of the excelGOB 2022 Awards ⁶⁰.

March: Ceremony for the transfer of the Presidency of GEALC Network from Ecuador to Peru ⁶¹.

April: Virtual presentation of the Digital Government Transformation Guidelines⁶².

July: GEALC Network participated at INNOVAR (Argentina) ⁶³.

August: Launch of the Government Innovation and Technology Hub in Panama ⁶⁴.

October: Interoperability Workshop in Bolivia ⁶⁵.

October: Provision of support by Spanish consultant for the installation of @firma in Costa Rica.

⁵⁶ <https://www.redGEALC.org/contenido-general/noticias/delegacion-de-argentina-visito-uruguay-para-intercambiar-experiencias-de-transformacion-digital/>

⁵⁷ <https://www.redGEALC.org/contenido-general/noticias/piloto-sobre-autenticacion-digital-transfronteriza/>

⁵⁸ <https://www.redGEALC.org/contenido-general/noticias/intercambio-de-cooperacion-horizontal-panama-trinidad-y-tobago/>

⁵⁹ <https://www.redGEALC.org/contenido-general/noticias/intercambio-entre-mexico-y-uruguay-sobre-proteccion-de-datos-y-acceso-a-la-informacion/>

⁶⁰ <https://www.redGEALC.org/contenido-general/noticias/visita-tecnica-a-corea-del-sur-de-los-ganadores-de-los-premios-excelgob-2022/>

⁶¹ <https://www.redGEALC.org/contenido-general/noticias/se-realizo-ceremonia-de-transferencia-de-presidencia-de-red-GEALC-de-ecuador-a-peru/>

⁶² <https://www.redGEALC.org/contenido-general/noticias/presentacion-de-la-guia-de-transformacion-digital-del-gobierno/>

⁶³ <https://www.redGEALC.org/contenido-general/noticias/red-GEALC-participa-en-innovar-argentina/>

⁶⁴ <https://www.redGEALC.org/contenido-general/noticias/panama-lanzamiento-del-hub-digital-de-innovacion-y-tecnologia-gubernamental/>

⁶⁵ <https://www.redGEALC.org/contenido-general/noticias/taller-interoperabilidad-en-bolivia/>